



MAINTENANCE AGREEMENT

(919) 683-2421 • CarolinaAC.com

NC License #29319



Serving the Carolinas Since 1947

This Agreement Submitted to: Name _____ Address _____ City _____ State _____ Zip _____ Phone (h) _____ (c) _____ Email _____	Equipment Site: Address _____ City _____ State _____ Zip _____
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Benefits of Planned Maintenance

- Two precision tune-ups per year
- 1 year guarantee on any part we replace
- Priority scheduling
- 10% energy savings
- 15% discount on additional repairs
- Leak search included
- Keeps your system running at peak efficiency
- Lower fuel bills
- Duct work inspection
- No overtime rates
- 2 filters per year, per system

Maintenance Plan

Plan: **A** **B** **C** **D** **IAQ** (See other side)

Number of Service Inspections : _____ Start Date: _____ End Date: _____

We will inspect your equipment as marked above during working hours. The equipment listed below will be serviced twice yearly, for the cost of \$ _____. 1" Pleated Filter Size: _____

Equipment Covered

Make: _____	Model: _____	Serial: _____	Inst Date: _____
Make: _____	Model: _____	Serial: _____	Inst Date: _____
Make: _____	Model: _____	Serial: _____	Inst Date: _____
Make: _____	Model: _____	Serial: _____	Inst Date: _____

We hereby authorize as specified above, have read and agree to the Terms and Conditions on the back, for the sum of:

(_____) _____ dollars

Signature (company) _____ Payment terms _____

Signature (customer) _____ Date _____

Signature (customer) _____ Date _____

REFER A FRIEND

Please fill out and return to begin referral process.

Name _____

Address _____

Phone _____

Email _____

Referred by _____

Phone _____

EARN **\$25-\$100**
PER REFERRAL

No limit on number of referrals!

Payable upon referred customer purchase. No cash value. One certificate per referral. Terms and conditions apply.

WE PROVIDE THE SERVICE PLAN YOUR EQUIPMENT NEEDS

PLAN A (Gas Furnace)

1. Clean and adjust automatic controls.
2. Clean burners.
3. Adjust combustion for optimum fuel efficiency.
4. Lubricate as needed.
5. Test for combustion leaks.
6. Test safety shutoff response.
7. Check blower belt wear, tension and alignment.
8. Check fuel for satisfactory operation.

PLAN B (Air Conditioner)

1. Clean condenser coil if necessary.
2. Check electrical connections for tightness.
3. Check for oil and refrigerant leaks.
4. Check safety devices.
5. Check blower belt wear, tension and alignment.
6. Check expansion valve and coil temperatures.
7. Check refrigerant level.
8. Check condensate drain.
9. Lubricate as needed.

PLAN C (Heat Pump)

1. Lubricate as needed.
2. Check defrost cycle and reversing valve operation.
3. Check safety devices and electrical connections for tightness.
4. Check blower belt wear, tension and alignment.
5. Check for oil and refrigerant leaks.
6. Test electrical controls for proper operation.
7. Check refrigerant level.
8. Check refrigerant controls and coil temperature for maximum efficiency.
9. Check condensate drain.

PLAN D (Air Handler)

1. Clean and check automatic controls.
2. Check all wiring for loose connections and condition of insulation.
3. Check supply voltage.
4. Check amperage draw.
5. Lubricate as needed.
6. Test safety shutoff response.
7. Check blower belt wear, tension and alignment.

We agree to:

1. Inspect the equipment on a scheduled basis as shown, and during each inspection perform the applicable services per above checklist.
2. Instruct in the operation of the equipment.
3. Give our service contract holders preference over all other service activity normally undertaken by us.

We welcome you as a Priority Customer!

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"Purchased the coupon for the inspection and maintenance. They didn't find anything that I had to do right then and there wasn't any high pressure sales pitch for other services, just recommendations. The technician emailed pictures of the work to be done before getting started. Having had a lot of interactions with contractors, I have to say Carolina AC is awesome." -Sean H.

"Dana the receptionist was most helpful in setting up the appointment and communicating schedule changes. Justin the tech was able to diagnose what was wrong with my Rheem heat pump and reprogram the thermostat within a couple of hours. The unit was brand new and I did the initial installation myself so it wasn't wired completely correct. Needed an expert to finish the job." -Darrell L.

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